



Privacy Policy



1. Introduction

FNmarkets (the “Company”) is committed to safeguarding your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your data when interacting with us.

2. Who We Are

FNmarkets is the data controller responsible for your personal information. If you have any questions or concerns about this policy or how we handle your data, please contact us at support@fnmarketsglobal.com.

3. Information We Collect

We may collect and process various types of personal information, including your name, address, telephone number, image, email address, date of birth, gender, marital status, estimated annual income, net worth, trading experience, investment knowledge, passport, ID, utility bills, bank statements, details of your transactions with us, account balances, trading activity, communications, IP address, device specifications, operating system, browser type, cookie data, and information about your visits to our website, use of our services, and interactions with our communication channels.

4. How We Collect Your Information

We collect your personal information through the following methods:

- **Account Registration:** When you sign up for an FNmarkets Account, you provide personal details such as your name, email address, and other necessary information.
- **Know Your Customer (KYC) Verification:** We may collect identity-related information through our third-party KYC providers for verification purposes.
- **Communication Channels:** Information may be collected during communications with us, whether by email, phone calls, text messages, or in-person interactions.
- **Cookies and Tracking Technologies:** When you use our website and online platforms, we use cookies and other tracking tools to gather data about your browsing activities.
- **Other Interactions:** We may collect data during other interactions with our platforms or services.

5. Purpose of Processing Your Information

We process your personal information to verify your identity and comply with legal and regulatory obligations. This includes managing and administering your account, processing your transactions, providing customer service, informing you about our products and services, conducting market analysis and research, improving our services and enhancing your trading experience, ensuring the security of our systems, and complying with legal obligations.

6. Sharing Your Information

We may share your personal information with affiliates, including companies controlled or owned by us or with an ownership interest in our company. We also share information with third-party service providers that assist us with administrative, IT, analytics, marketing, and other services. Regulatory authorities and law enforcement agencies may receive your information to comply with legal and regulatory obligations. Additionally, we may share information with professional advisors, auditors, legal advisors, and other consultants.

7. Cookies

Our website uses cookies to enhance the user experience and gather statistical data. Cookies are small text files stored on your device. You can control cookies through your browser settings; however, disabling cookies may affect the functionality of our website.

8. Security of Your Information

We use advanced security measures, including Secure Socket Layer (SSL) encryption, firewalls, and access control mechanisms to protect your personal information from unauthorized access, use, or disclosure.

9. Retention of Your Information

We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, and enforce our agreements. Typically, this period is seven (7) years after the termination of your account or the end of our business relationship.

10. Your Rights

You have the right to request access to your data, correct inaccurate or incomplete personal data, request deletion of your data under certain conditions, request restriction of processing under certain circumstances, request transfer of your data to you or a third party in a

structured, commonly used format, object to the processing of your data in certain situations, and withdraw consent to process your data at any time.

11. Contact Information

For any questions or requests regarding this Privacy Policy, please contact our Data Protection Officer at support@fnmarketsglobal.com.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website. Your continued use of our services after any changes constitutes your acceptance of the updated policy.

13. Consent

By accessing our website and using our services, you consent to the collection, use, and disclosure of your data as described in this Privacy Policy.

14. Data Protection

For any data protection issues or to exercise your rights, you can contact our support at support@fnmarketsglobal.com.